

**FREE**

**IMPARTIAL**  
**CONFIDENTIAL**

## CAN YOU CONTACT DUDLEY SENDIASS YOURSELF?

We will often work with parents, children and young people together, but we are also able to provide a separate service to children and young people.

You can contact us yourself on the contact details listed below. We can offer information, advice or support on the phone, via email or can arrange to meet with you. You can also ask someone else to contact SENDIASS for you such as your parents or a carer.

You can of course bring someone with you to a meeting such as a parent, carer or advocate

*need help  
on your  
journey?*



**SENDIASS**

### FOR MORE INFORMATION CONTACT:

For referrals email [dudley.sendiass@dudley.gov.uk](mailto:dudley.sendiass@dudley.gov.uk)

Service telephone number 07900 161363

Website: <http://dudleysendiass.org.uk/>



**DUDLEY SPECIAL EDUCATIONAL NEEDS  
AND DISABILITY INFORMATION,  
ADVICE AND SUPPORT SERVICE**

## The Children and Families Act 2014 made changes to how some children, young people and their families are supported.

Dudley SENDIASS can give advice to parents and carers and children and young people either separately, or alongside their parents, up to the age of 25.

### A child or young person may have special educational needs if:

They find it harder to learn than other people of their age

Face challenges that make it hard to go to school or college

They need extra or different support to learn

A child or young person who has disabilities

May have problems with their health

May find it harder to do things than other people

As young people develop and increasingly form their own views, they should be involved more closely in decisions about their own future.

After compulsory school age the right to make requests and decisions about their special educational needs and/or disabilities applies to the person directly rather than to their parents.

## WHAT DOES SENDIASS DO?

We provide legally based information, advice and support on education law relating to being disabled or having special educational needs.

Issues that relate to education, health and social care

We are there to listen and help you but if SENDIASS cannot help you with something then we will do our best to find another place or service that can.

– SENDIASS is impartial. That means we will not tell you what to do. We will give you honest and clear information so that you can make your own choices.

– SENDIASS is confidential. That means that any conversations or meetings will be private and we won't discuss anything with anyone else unless we have your permission. This would not apply if someone is in danger of being hurt.

## What type of information and advice can you receive?

Explaining what support a school or college may offer a student

Support in requesting an education health care assessment

Advice when you receive a draft education, health and care plan (EHC plan)

Help if you do not agree with what is written in your EHC plan

Advice on complaints relating to SEND issues, including support in appealing to the special educational needs and disability tribunal

Help in understanding mediation

Personal budgets

Dudley's Local Offer and how you can use it to help find support

More information about mental capacity and making decisions

Advocacy

